

We invest in Southern California's health.



Bringing our Mission to life

At Providence, we are dedicated to improving community health and reducing disparities in the Western U.S. and beyond. Called by our Mission, we are steadfast in serving all, especially those who are poor and vulnerable.

Taking action on health challenges

To achieve our vision of health for a better world, the Providence family of organizations identifies community health needs and invests in programs and meaningful solutions that meet the diverse needs of our neighbors. Alongside local partners, we build stronger, healthier communities by focusing on areas of lasting impact:

- Foundations of health
- Removing barriers to care
- Community resilience
- Innovating for the future

Our longstanding commitment to identify needs and provide community benefit is an essential way we live our Mission each day.



Total benefit to our communities in 2022
\$564 MILLION



\$47 MILLION
Community health improvement and strategic partnerships



\$10 MILLION
Health professions education and research



\$13 MILLION
Subsidized health services



\$37 MILLION
Free and discounted care for the uninsured and underinsured



\$457 MILLION
Unpaid cost of Medicaid and other means-tested government programs

* Data is consolidated based on unaudited financial reporting. The numbers include home and community care investments. Free and discounted care totals reflect at-cost amount.

Community investment in action

Southern California resource centers support families in need

Across Southern California, Providence ministries help the underserved and improve access to physical and mental health care, housing and food resources, support groups, mental health care, legal aid and more.



From the San Fernando Valley to San Juan Capistrano, Providence resource centers serve those in need. These centers are trusted spaces for the community to access essential social services and get connections to local resources.

In South Orange County, Providence case managers found help for Kim,* a patient, and Kim's family after they fell on hard times. Kim received counseling, food, emergency support, legal help and supplies all from connections of the local resource center.

In the San Fernando Valley, the Providence resource center team helps clients enroll in Medi-Cal and other health insurance, assists with the paperwork, refers clients to health professionals and provides nutrition education.

**To protect patient identity, names were changed for the purposes of this story.*

Patient navigators team up with community partners to help those experiencing homelessness

Thousands of people experiencing homelessness live in Southern California. Hospital ERs often are their source for health care and where they make connections to other critical services.

Samuel* was ready to leave Providence Mission Hospital, following surgery. But, as one of many people experiencing homelessness, he had no place to go.

At Providence Little Company of Mary Medical Centers in Torrance and San Pedro, those with no permanent shelter or place to call home are referred to navigators.

A mental health counselor at the hospital referred him to Family Assistance Ministries. FAM helps provide temporary shelter, access to food and help in obtaining identification and



enrollment in Medi-Cal and other services.

The counselor also helped him navigate his care and insurance. Samuel now has permanent housing.

Providence St. Mary Medical Center in the High Desert plans to begin an

ER navigator program in 2023 to guide those experiencing homelessness in the communities it serves.

**To protect patient identity, names were changed for the purposes of this story.*

“ In the traditions of our founding sisters, we partner with like-hearted organizations to provide care, housing, food and other critical resources to the poor and vulnerable. ”

— LAUREEN DRISCOLL
Chief Executive
Providence South Division

“ The navigators determine needs during their initial contact, and they connect them to temporary housing. If mental health is an issue, we guide them. ”

— JUAN MENDEZ
Community Health Investment manager